



Terms of Service

February 2021

For Grueninger Cruises and Tours, Inc., (d/b/a Ambassador, Grueninger Music Tours, Ambassador Groups and Incentives, Grueninger Tours, Grueninger Travel Group, Amber Travel) (collectively "Grueninger")

By registering for a trip and/or making a payment for the trip, you, as the Traveler or Parent/Legal Guardian of Traveler (the "Traveler", "You"), hereby accept the following Terms and Conditions and agree to be bound by them. You represent that you are 18 years of age or older. Grueninger Cruises and Tours, Inc., d/b/a Ambassador, Grueninger Music Tours, Ambassador Groups and Incentives, Grueninger Tours, Grueninger Travel Group, Amber Travel ("Grueninger") provides you the detailed travel plans per the trip pages on our website, ambassador.com, conditioned on your acceptance, without modification of the terms, conditions and notices contained herein. Traveler acknowledges and agrees that Grueninger may change these General Terms and Conditions at any time and those changes become effective immediately. Grueninger is not responsible for any traveler's unawareness of the General Terms and Conditions. Traveler agrees to be bound by the General Terms and Conditions that are in effect at the time of travel or by cancellation.

PRICE Prices are in U.S. dollars and are based on operating costs, fuel prices, taxes, and exchange rates at the time of contracting with vendor partners. Should these increase, you may be notified and asked to pay these additional costs. All prices are subject to change without notice. Prices listed in this publication are per person based on two people sharing a room (double occupancy) or one person (single occupancy). For triple, child, and other pricing, refer to our website or contact a Grueninger Travel Counselor. Room occupancy limits vary among hotel properties and/or destinations. Triple rooms are based on three people sharing two beds; rollaway beds are not included in the price. Package prices do not include any fees or service charges other than those listed in the trip itinerary. The detailed itinerary with specific inclusions can be found by trip at ambassador.com.

The "Package with Air" price includes round trip economy class airfare from Indianapolis (unless otherwise noted), all accommodations, airport transfers or motorcoach transportation, sightseeing and admissions, meals, hotel baggage handling (one suitcase per person), and gratuities as noted in the itinerary. All airfare and departure taxes are included unless this is not allowed by the country to be visited. If there is an increase you will be notified prior to departure. "Land Only" prices can be found online at ambassador.com and do not include air travel, airline fees, airport or departure taxes, or transfers.

Cruise pricing includes all inclusions per the trip page at ambassador.com and all taxes and fees at the time of print. Complete pricing may be found at show tool bar or by calling a Grueninger Travel Counselor.

We reserve the right to re-invoice you in case an error is made in computing your price. We cannot be responsible for typographical errors, misprints, and misquotes.

We are not responsible for travel arrangements you have made on your own. Grueninger reserves the right to cancel or re-schedule any trip departure. Grueninger's only liability will be to refund to the traveler the amount it has received for the "Land Only" reservation (less any applicable fees). Any air tickets or other travel arrangements purchased outside of the trip package purchased from Grueninger will not be the liability of Grueninger in the case of trip cancellation or schedule change.

PRICE EXCLUSIONS Package prices do not include any items other than those listed in the trip itinerary. Visas, passport fees, incidental charges (snacks, laundry, phone calls, internet access, etc.), beverages, meals not mentioned, medical testing, immunizations, inoculations, a travel protection plan, items of a personal nature and gratuities for your travel director, motorcoach driver, hotel staff, cruise ship staff or other service provider are not included. Airline fees such as checked and/or excess baggage or seat selections and /or upgrades are not included. The price does not cover costs and travel expenses if you leave the trip whether of your own volition, our decision based on behavior that disrupts the trip, due to illness, action by any government or other reason. This list is illustrative and not a complete list of every item not included.

RESERVATIONS & PAYMENT Based on the price of the trip, a per person deposit of \$150 or greater is required to confirm your reservation. Upon confirmation of reservation, balance of payment is due 60 to 90 days prior to departure date, or earlier if specified. Deposit amounts, final payment dates and cancellation dates and fees vary by trip, and details can be found on the specific trip page at ambassador.com. For reservations made within the final payment date, full payment is due immediately; a deposit or full payment may be

taken if you are placed on a waitlist. All personal checks should be made payable to Ambassador or Grueninger Travel Group. We also accept MasterCard, Visa, and Discover. Grueninger reserves the right to cancel any reservation and impose cancellation fees if any payment is not received per the payment schedule found on the specific trip page at ambassador.com.

CANCELLATION & REFUND You have the right to cancel your reservation and receive a full refund, less a per person cancellation fee if applicable, any time prior to final payment. Trip cancellation fees and final payment dates vary by trip, and details can be found on the specific trip page at ambassador.com. Travelers who cancel after final payment will forfeit the total amount of the reservation, unless otherwise stated on the trip page. All refunds will be processed according to the manner in which you paid. Unless stated otherwise in these terms and conditions, please allow thirty (30) days for refunds to be processed. Grueninger reserves the right to cancel any reservation and impose cancellation fees if any payment is not received per the payment schedule found on the specific trip page at ambassador.com. To avoid cancellation fees, we recommend optional travel protection or Cancellation Waiver.

TRAVEL PROTECTION/CANCELLATION WAIVER Grueninger strongly recommends that travelers purchase a travel protection plan. Travel protection safeguards your travel investment, your belongings, and most importantly, you. Your travel protection plan should cover at a minimum, cancellation, curtailment, medical, emergency travel and personal accidents, and damage or loss to personal belongings. Travel protection with Cancel for Any Reason coverage is available and Grueninger recommends you research this coverage prior to purchasing travel protection.

Grueninger is not qualified to answer technical questions about the benefits, exclusions, and conditions of travel protection plans. Grueninger cannot evaluate the adequacy of the prospective insured's existing insurance coverage. If you have any questions about your travel protection, call the travel protection company directly.

Declining travel protection plan coverage could result in the loss of your travel cost and/or require more money to correct the situation. You also acknowledge that without this coverage, there may be no way to recoup any losses, costs or expenses incurred. If a traveler chooses to travel without adequate travel protection, Grueninger will not be liable for any of your losses howsoever arising, which would have been covered by adequate travel protection.

For trips that travel protection is not offered including charter flights and motorcoach day trips, Cancellation Waiver may be offered. This covers any cancellation fees incurred by changes or cancellation up to 48 hours prior to departure of air and/or ground components. It does not cover the Cancellation Waiver premium, non-refundable optional tours, one-way travel, or voluntary changes made to your plans that result in a price increase. The Cancellation Waiver may only be purchased at the time of booking and deposit and is valid for new bookings only on selected trips per the trip page on ambassador.com. If the Cancellation Waiver is desired, it must be purchased by each paying passenger on the reservation and each person sharing accommodations.

CHANGES Any changes you make regarding your reservation are subject to a per person change fee plus any applicable cancellation charges or increases in the package price.

ITINERARIES Grueninger continually strives to improve travel itineraries. If such improvements can be made, we reserve the right to vary itineraries and to substitute accommodations. Grueninger strives to operate trips as advertised, but if unforeseen circumstances beyond our control make changes necessary, we will make every effort to substitute accommodations, sightseeing or other inclusions with options of a similar standard and location whenever possible.

CANCELLATION BY GRUENINGER Grueninger reserves the right to cancel any trip at its sole discretion. In the unlikely event a trip is canceled by Grueninger and Grueninger is unable to reschedule, all funds collected from any traveler will be refunded in full. Money is refunded to the original payer. Grueninger shall not be responsible for any refund and will pay no damages in the event of cancellation due to Force Majeure.

FORCE MAJEURE Grueninger shall not be responsible for, and shall make no refund for, events beyond its control, such as, without limitation, acts of God, strikes, acts of war, terrorism or civil disturbance, government restrictions, changes of schedules or operational decisions of air carriers, terrorist activity or the threat thereof, industrial action, natural or nuclear activity, epidemic and/or pandemic or the threat thereof, illness, physical injury, quarantine, medical or customs or immigration regulation, delay, or cancellation, adverse weather conditions, fire, or for acts or omission of Third Parties or other parties not under the control of Grueninger and all similar events outside our control.

TRIP DOCUMENTS Final documents will be issued electronically or by mail approximately 10-14 days prior to departure. Documents will not be delivered without full payment on a reservation.

Grueninger issues airline tickets, hotel confirmations and other travel documents for such services as an agent for the companies that provided these services directly. Group airline tickets and group hotel accommodations are subject to all terms and conditions of the respective vendor partners (airlines, hotel chains, etc.) regarding group travel. These vendor partners may limit or exclude the accrual of frequent flyer or reward program points. It is the traveler's sole responsibility to review these documents for accuracy. Grueninger will not be liable for inaccuracies in any travel documents.

DESTINATIONS AND REQUIRED TRAVEL DOCUMENTS Obtaining and carrying the appropriate travel documentation is the sole responsibility of the traveler. Grueninger bears no responsibility for such information and will not be responsible for advising and/or obtaining required travel documentation for any guests, or for any delays, damages and/or losses including missed portions of the trip due to improper documentation. Prior to planning a trip, travelers should always visit <http://www.travel.state.gov> and look at the specific destination information and current requirements.

Travel to and from certain destinations may involve greater risk than others. Grueninger urges traveler to remain informed on a daily basis as to current news events, as well as to review travel prohibitions, warnings, announcements and advisories issued by the United States Government prior to booking travel to international destinations. Information on conditions in various countries and the level of risk associated with travel to particular international destinations can be found at <http://www.travel.state.gov>. In addition, Traveler should consult with government websites to ensure that you are in compliance with all requirements for admittance into that country as well as understanding local laws that govern travel within a country.

BY OFFERING FOR SALE TRAVEL TO PARTICULAR DESTINATIONS, GRUENINGER DOES NOT REPRESENT OR WARRANT THAT TRAVEL TO SUCH POINTS IS ADVISABLE OR WITHOUT RISK. SHOULD TRAVELER CHOOSE TO TRAVEL TO A COUNTRY THAT HAS BEEN ISSUED A TRAVEL WARNING OR ADVISORY, INCLUDING COVID WARNINGS, GRUENINGER SHALL NOT BE LIABLE FOR COSTS, DAMAGES, OR LOSSES THAT MAY RESULT FROM TRAVEL TO SUCH DESTINATIONS. TRAVELER'S PARTICIPATION CONSTITUTES ACCEPTANCE OF SUCH EVENTS AT TRAVELER'S OWN RISK.

In the case of international travel, traveler and any minors traveling with traveler must be in possession of a machine-readable passport valid for 6 months after their trip return date along with applicable visas. Some countries require that traveler passport have two to four blank visa/stamp pages. Some airlines will not allow traveler to board if this requirement is not met. For information about passport requirements, traveler can visit the State Department's website at <https://travel.state.gov/content/travel/en/passports.html>. It is traveler's sole responsibility to secure and/or pay for any and all visas, reciprocity fees, affidavits, immunizations, inoculations, vaccinations, medical testing or other items that are required to be permitted entry into each destination. In some countries traveler may be subject to entry (reciprocity) fees and/or departure taxes/ exit fees which will be collected at the airports upon entry/departure by local government authorities. Please note that entry to any country may be refused even if the required information and travel documents are complete.

Some countries require visas to enter. Without a valid visa, traveler may be denied entry into the country. Traveler can find out if a visa is required by visiting the embassy website of the country traveler will be traveling to. Although traveler can always contact Grueninger with questions, it is traveler's responsibility to ensure traveler has all the proper travel documents, to include traveler visa(s). Grueninger is happy to refer to traveler a third-party visa processing company if traveler so desires.

Children traveling with one parent, or someone who is not a parent/legal guardian, or children traveling in a group may require additional travel documentation. Foreign border officials may require custody documents or written consent from the other parent/both parents. Requirements vary by country; visit website at <https://travel.state.gov/> for detailed information. It is the traveler's responsibility to understand all requirements and have the appropriate documentation.

When travelling domestically or internationally, the U.S. Transportation Security Administration (TSA) and U.S. Department of Homeland Security (DHS) advise that everyone carry at least two forms of acceptable identification in order to board a flight. Examples include but are not limited to REAL I.D., DHS designated enhanced driver's license, US Passport or a foreign government passport. The name, date of birth and gender that appears on the identification card must exactly match the same such data that is listed on airline ticket(s) and booking records. For more information, traveler can visit the TSA website at <https://www.tsa.gov/travel/security-screening/identification>.

Obtaining and carrying the appropriate travel documentation is the sole responsibility of the traveler. Grueninger bears no responsibility for such information and will not be responsible for advising and/or obtaining required travel documentation for any guests, or for any delays, damages and/or losses including missed portions of the trip due to improper documentation.

Recommended immunizations, inoculations and medical testing for travel may change and traveler should consult their provider for current recommendations before traveler's departure. It is traveler's responsibility to ensure that traveler meets all health entry requirements, obtain the recommended immunizations, inoculations, and medical testing, take all recommended medication, and follow all medical advice in relation to traveler's trip. Some locations may require you to have a vaccination or proof of specific medical testing. Traveler must be aware of restrictions and have all appropriate documentation for any stopover destinations. On return home, there may be additional requirements. Traveler is responsible for understanding all of these requirements and must not rely on Grueninger to provide information. More information can be found on the Center for Disease Control website at <https://www.cdc.gov/> and at the U.S. Department of State website <https://www.travel.state.gov/>.

BAGGAGE ALLOWANCE & LIABILITY Baggage allowance and fees vary and are not covered in the cost of the trip. For specific allowances and fees, see specific airlines or cruise lines and refer to Grueninger's documents, issued approximately 10-14 days before the trip. Questions regarding baggage restrictions on commercial carriers should be directed to that particular airline or cruise line.

Although every effort is made to handle traveler's luggage as carefully as possible, Grueninger is not responsible for and does not assume liability or accept claims for loss of or damage to luggage due to breakage, theft or tear through handling by various vendor partners. It is recommended for your own self-interest and protection that you have adequate insurance to cover these eventualities.

AIR CARRIERS All trips are via commercial air carriers unless otherwise noted. Grueninger acts as a sales agent for air carriers and reserves the right to designate any air carrier, including commuters and charter services, connecting routing and schedule. Tickets issued are highly restrictive and may not be reissued, revalidated, or exchanged for another carrier or routing.

AIR SCHEDULE Flight schedules are confirmed by Grueninger as early as 60 days prior to departure date. A tentative flight schedule may be given. You will receive your air schedule with your final documents approximately 10-14 days prior to departure. However, these schedules and air carriers are subject to change without notice prior to departure.

SEAT AND ROOM ASSIGNMENTS Airline seating and hotel room type requests made at the time of booking will be considered; however, these are requests, not guarantees. Although your preferences are forwarded to our vendor partners, they cannot always honor these requests and pricing does not include assigned, purchased or upgraded seats or room types.

TRAVEL DIRECTORS All departures designated as "Escorted" and with 20 travelers or more will have a Grueninger Travel Director throughout the trip.

ACTIVITY LEVEL The amount of activity varies according to the trip. In general, European destinations require more walking over uneven surfaces. Please call a Grueninger Travel Counselor who can answer questions regarding the activity level per trip. By taking part in such activities, you incur and assume all of the risks that such activities present. Grueninger is not qualified to evaluate your fitness; you must evaluate your fitness for any given trip or activity. Grueninger assumes no liability or responsibility for any damages which may result from your participation in any activity during the trip.

TRAVELERS NEEDING SPECIAL ASSISTANCE Travelers needing special assistance are welcome and must always be accompanied by a companion capable of providing all required and needed assistance and must not require assistance from Grueninger or its vendor partners. The traveler must notify Grueninger of any special assistance needed, in writing no later than the payment of the first deposit, and of status and identity of the non-discounted, paid travel companion who will be responsible for providing all necessary assistance. The traveler should notify Grueninger if ADA accessible accommodations and/or transportation are needed as soon as possible but no later than the payment of the first deposit. Grueninger will make all reasonable efforts to accommodate this request, but cannot be responsible if ADA transportation and/or accommodations are not available. Any accommodations provided will be at the sole expense of the traveler. Neither Grueninger nor its vendor partners may physically lift or assist traveler into transportation vehicles. Any traveler that uses oxygen must work with the airline or other vendor partners directly to obtain approval.

SPECIAL DIETARY REQUIREMENTS Grueninger, its representatives and its vendor partners will do their best to accommodate special dietary requests. However, for safety and liability reasons, Grueninger and its representatives cannot be responsible for directly accommodating any food allergies, or dietary requirements and restrictions, and is not responsible for any issues or problems associated with the same. All scenarios and special dietary requests regarding food and drink, including allergies, or dietary requirements and restrictions, are the sole responsibility of the traveler. While most meal establishments can offer general options, Grueninger cannot guarantee that options will be available. Just in case, Grueninger recommends packing extra food/snacks if accommodations cannot be met.

HEALTH AND SAFETY For the safety of our travelers, Grueninger reserves the right to request health information prior to travel and to exclude any travelers it deems unfit for travel at its sole discretion.

PERSONAL CONDUCT Grueninger and its vendor partners reserve the right in its or their sole discretion to terminate any traveler who does not abide by its or their rules and regulations, and/or whose conduct is deemed to be such as to endanger the traveler, the welfare of other travelers, staff members and/or third parties or the success of the program. In the event of such termination, traveler will be required to leave the trip at the expense of the traveler. In the event of such termination, there will be no refund whatsoever.

When you book with Grueninger, traveler accepts responsibility for any damage or loss caused by traveler. Full payment for any such damage or loss (reasonably estimated if not precisely known) must be paid directly at the time to the accommodation owner or manager or other supplier. Traveler must indemnify Grueninger for the full amount of any claim (also including legal costs) made against Grueninger. Traveler agrees to and shall indemnify and hold harmless Grueninger and each of our officers, directors, employees and agents, from any expenses, losses, liabilities, damages, judgments, settlements and costs (collectively, "damages") involved with or incurred by Grueninger (including, without limitation, reasonable attorneys' fees and the advancement of same) with respect to any claims, law suits, arbitrations, or other causes of action, which result, directly or indirectly, from any traveler's breach or violation, or threatened breach or violation, of this Agreement.

PHOTOGRAPHY ON TOUR Unless an opt-out waiver is requested, all travelers assign permission to Grueninger, and its photographer(s), to use the images in any media for any purpose (except pornographic, defamatory, libelous or otherwise unlawful) which may include,

among others, advertising, promotion, marketing and packaging for any product or service. Images may be combined with other images, text and graphics, and cropped, altered or modified. All paid and complimentary travelers acknowledge and agree with consent to publication. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute consent to the above, as well as an agreement on traveler's part to convey the contents hereof to his or her travel companions or group members.

VENDOR PARTNERS' LIABILITIES Grueninger makes arrangements with air carriers, hotels, cruise lines, car rental companies, and other independent parties to provide you with travel services you purchase. These services are subject to the conditions imposed by these vendor partners, and their liability may be limited by their tariffs, conditions of carriage, and international agreements.

RESPONSIBILITY CLAUSE Grueninger Cruises and Tours, Inc., (d/b/a Ambasadair, Grueninger Music Tours, Ambasadair Groups and Incentives, Grueninger Tours, Grueninger Travel Group, Amber Travel) its employees, shareholders, subsidiaries, affiliates, officers and directors, (collectively "Grueninger") does not own or operate any person or entity which is to or does provide goods or services for traveler's trip, including, for example, lodging facilities, transportation companies, local ground handlers, food service or entertainment providers, etc. All tickets, receipts, coupons, and vouchers are issued subject to the terms and conditions specified by each vendor partner, and by accepting the coupons, vouchers, and tickets, or utilizing the services, all customers agree that neither Grueninger, nor its employees, agents, or representatives are or may be liable for any loss, injury, or damage to any traveler or their belongings, or otherwise, in connection with any service supplied or not supplied resulting directly or indirectly from any occurrence beyond the control of Grueninger. Grueninger is not liable for any negligent or willful act or failure to act of any such person or entity, or of any act of any other third party not under its control. Grueninger in its sole discretion reserve the right to decline to accept any traveler as a member of these trips.

Without limiting the foregoing, Grueninger is not responsible for injury, delay, inconvenience, damage, or death which results from criminal activity, weather or other acts of God, acts of government, disease, epidemics and/or pandemics or the threat thereof, illness, the provision of inappropriate or no medical attention or delayed access to appropriate medical attention, the demands of indoor or outdoor activities, strikes, political or civil unrest, overbooking, structural or other defective conditions in hotels or other lodging facilities, acts of terrorism or the threat thereof, attacks from or bites by animals, insects or pests, transportation failures of any kind or the failure of any transportation mechanism to arrive or depart timely or safely, insurrection or revolt, or any other event beyond its direct control. Additionally, both the U.S. State Department and the Centers for Disease Control publish and update important country-specific information for travelers. Grueninger strongly recommends that all travelers review these notices currently located at <https://travel.state.gov/content/passports/en/alertswarnings.html> and <https://www.cdc.gov/travel/notices>.

No refunds will be made for features on the trip not utilized. The cost of replacing lost or stolen coupons, vouchers or tickets is the responsibility of the traveler. If a flight or transfer by other means of transportation is missed, whether by weather or other conditions beyond Grueninger's control, traveler is responsible to make his or her own arrangements and to pay all charges associated therewith. Grueninger may cancel any trip because of insufficient enrollment or for any other reason. The terms set forth in this agreement constitute the entire agreement between the traveler and Grueninger.

ADDITIONAL RISK Traveler expressly acknowledges that naturally occurring diseases and viruses (including, but not limited to, the currently widespread COVID-19) may be present and actively occurring in all environments in which this trip will take place. Traveler acknowledges the novel coronavirus, COVID-19, has been declared a worldwide pandemic by the World Health Organization. COVID-19 is extremely contagious and is believed to spread mainly from person-to-person contact (however the exact method of spread remains unknown). Traveler also understands that if they are older or have underlying conditions, the traveler may be more prone to serious infection and death due to COVID-19. As a result of the highly infectious nature of this disease, federal, state, and local governments and federal and state health agencies recommend social distancing, wearing of PPE (including masks), and have, in many locations, prohibited the congregation of groups of people. Grueninger may require the completion of a waiver(s) stating that the traveler understands and accepts the risk of traveling in such environments.

Traveler, any minors traveling with traveler, and on behalf of any traveler and their heirs, assigns, personal representatives and next of kin, HEREBY RELEASE, INDEMNIFY, AND HOLD HARMLESS Grueninger Cruises and Tours, Inc., (d/b/a Ambasadair, Grueninger Music Tours, Ambasadair Groups and Incentives, Grueninger Tours, Grueninger Travel Group, Amber Travel), its officers, agents, and/or employees, vendor partners, and other travelers (RELEASEES), from any and all claims, demands, losses, and liability arising out of or related to any INJURY, DISABILITY, DEATH OR ANY OTHER LOSS traveler may suffer due to exposure, infection, or spread of COVID-19 or any other naturally occurring disease and virus, WHETHER ARISING FROM THE NEGLIGENCE OF THE RELEASEES OR OTHERWISE, to the fullest extent permitted by law.

Traveler assumes all inherent risks involved in the use of any exercise equipment and/or swimming pool and/or any other body of water, which risks include, but are not limited to bodily injury, sickness, disease or death from using the exercise equipment, swimming pool or body of water. Travelers also acknowledge and understand that use of any exercise equipment, swimming pool or other body of water is potentially dangerous and that there exists a risk of injury or death when using any equipment, swimming pool or any other body of water.

TRAVELER UNDERSTANDS THERE WILL BE NO LIFEGUARD ON DUTY AND IF THE TRAVELER CHOOSES TO SWIM OR USE A HOT TUB OR SPA, TRAVELER WILL DO SO AT THEIR OWN RISK.

Additional risks and dangers may arise including, but not limited to, hazards of travel by train, automobile, motorcoach, aircraft and other means of conveyance, animal interactions, swimming, forces of nature, political unrest, other unrest, risks associated with water, food, plants, insects and differing animal regulation, and acts of national and local governments and unrest and acts of others against governments. These risks are not an exhaustive list but are examples of many kinds of risks. Traveler is voluntarily participating in these activities with the knowledge that there are significant dangers involved, and traveler hereby agrees to accept any and all risks. As lawful consideration for the agreement with Grueninger to participate in such trips and activities traveler agrees traveler will not make a claim against Grueninger, its related companies or its personnel or sue for bodily injury, emotional trauma, death, property loss or damage or other loss, cost or expense, however caused, as a result of or related to traveler contracting for, traveling to or from, or in any and every other way participating in the trip. Traveler releases Grueninger, its related companies and its personnel from any and all claims, known or unknown, arising from contracting for, traveling to or from, and in any and every way participating in a trip. This release of liability and assumption of risk agreement is entered into on behalf of you and all members of your family and party, also including minors. This agreement also binds your heirs, legal representatives and assigns.

Where the traveler occupies a motorcoach seat fitted with a safety belt, neither Grueninger nor the Operator nor its agents or co-operating organizations or service providers will be liable for any injury, illness or death or for any loss or damages or claims whatsoever arising from any accident or incident, if the safety belt is not being worn at the time of such an accident or incident. This exclusion and limitation of liability shall not be used to imply that the Operator or its agents or affiliated entities are liable in other circumstances.

ERRORS AND OMISSIONS While every effort is made to ensure the accuracy of information in our brochures, on our websites or communicated by our staff, errors and omissions are possible and Grueninger is not responsible for such error. If a mistake is made in price and/or inclusion quoting or billing, we reserve the right to correct the invoice and you will be responsible for proper payment.

SEVERABILITY If any provision of these terms and conditions shall be held unenforceable, such provision shall be struck and the remainder shall remain enforceable.

CHOICE OF LAW This agreement is governed in all respects by the laws of the state of Indiana without regard to conflicts of law principles. All traveler claims must be submitted in writing and received by Grueninger no later than sixty (60) days after the completion of the Grueninger trip. Traveler claims not submitted and received within this time shall be deemed waived and barred.

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